



## Job Description: Support Worker

### Introduction

Our Support Workers are at the very **core** of what we do, and they enable us to provide a unique and comprehensive service to often the most vulnerable and at-risk individuals within our local community.

Their role is both **varied** and challenging, with no two days ever being the same. Our team advocate for beneficiaries based on their support needs, promoting their **recovery** as well as their strengths and abilities, and **empowering** them to identify their goals and aspirations.

We will provide you with comprehensive **training** to enable you to engage regularly with beneficiaries to design bespoke support plans, **coproducing** their journey to recovery through signposting to specialist services and developing move-on strategies to secure long-term accommodation. You will be **empowered** to ensure that all clients are given the security and support to maximise their independence, dignity, and choice in accordance with the aims of our charity.

### Person Specification

We are looking for individuals who are excellent **communicators**. Good organisational skills are key, as well as an empathetic nature, **adaptability** and a genuine passion and interest in helping others. You'll also possess the ability to manage a varied workload, as well as being able to think on your feet and react to unexpected situations in a positive and proactive way.

You'll also be a **team player** with great collaboration skills, with the ability to work **independently** when required.

### Salary and Benefits

#### Salary:

£22,016.26 to £23,279.48

#### Hours:

Flexible, full time. Weekend working required on a 3-week basis; Sat on week one, Sun week two, off week three.

#### Benefits:

- Company events
- Life insurance
- On-site parking
- Death in service payment
- Phone allowance - £10 p/m
- Bonus Scheme
- Charities Pension Scheme
- Uniform provided
- Refer a friend scheme